



# BIOGRAPHY

## UNITED STATES AIR FORCE

### COLONEL JOY M. KACZOR



Colonel Joy M. Kaczor serves as Commander of the White House Communications Agency responsible for providing global information services to the President, Vice-President, Executive Office of the President, and, United States Secret Service, ensuring the ability of the White House communicate anywhere, anytime, and by any means to anyone. She was previously the Vice Commander of the White House Communications Agency, and Current Operations (J33) Division Chief for U.S. Cyber Command (USCYBERCOM) where she led, directed and managed 150 Joint service members, DoD civilians and contractors in the Joint Operations Center to synchronize the global cyberspace operations of USCYBERCOM's Cyber Mission Force and operations in defense of the DoD Information Network.

She completed Senior Developmental Education at the National Defense University Eisenhower School where her paper on creating a cybersecurity culture earned the National Defense University President's Strategic Vision Research and Writing Award.

Colonel Kaczor was the Deputy Commander of the 67th Cyberspace Operations Group, the Air Force's only group tasked to execute worldwide offensive cyberspace operations. The Group readies and employs over 250 Airmen in 5 geographic locations worldwide to conduct network attack and exploitation. Prior to that, she commanded the 33d Network Warfare Squadron responsible for defending 1 million Air Force unclassified and classified systems valued at \$10B, supporting over 900K users.

Her staff assignments include time as an action officer and executive officer to the SAF/CIO A6, and computer network operations and information operations planner for Special Operations Command, Pacific.

#### EDUCATION:

- 1996 Bachelor of Arts Degree in Mathematics, Wesleyan College, Macon, GA
- 1999 Basic Communications and Information Officers Course, Keesler AFB, MS
- 2001 Masters of Science Degree in Information Systems, University of Phoenix, CO
- 2005 Squadron Officer School, in-residence, Maxwell AFB, AL
- 2006 Warfighters Integration Course, Distance Learning Seminar
- 2006 PhD Candidate (ABD), Computer Information Systems, Nova Southeastern University, FL
- 2007 Advanced Communications and Information Officers Course, Keesler AFB, MS
- 2008 Joint Network Attack Course, Corry Station, FL
- 2009 Joint Information Operations Planners Course, Joint Forces Staff College, VA
- 2010 Air Command and Staff College, through correspondence
- 2011 Masters of Science Degree in Strategic Intelligence, National Defense Intelligence University, Defense Intelligence Agency, Joint Base Anacostia Bolling, Washington, D.C.
- 2011 Denial and Deception Advanced Studies Program, Foreign Denial and Deception Committee, National Defense Intelligence University, Defense Intelligence Agency, Joint Base Anacostia Bolling, Washington, D.C.
- 2011 Certified Information Security Manager, ISACA
- 2011 Cyber 300, Air Force Institute of Technology, Wright-Patterson AFB, OH
- 2012 Air War College, through correspondence
- 2016 Cyber 400, National Defense University, Fort McNair, D.C.
- 2017 Master of Science Degree in National Resource Strategy, Eisenhower School, National Defense University, Fort McNair, D.C.

#### ASSIGNMENTS:

1. January 1999 – February 2000, Chief, Network Administration, 10th Communications Squadron, USAF Academy, CO

(Current as of December 2020)

2. February 2000 – July 2001, Executive Officer, 10th Civil Engineer Group, USAF Academy, CO
3. July 2001 – January 2003, Course Director and Assistant Professor, Department of Mathematics, USAF Academy, CO
4. January 2003 – January 2004, Combat Support Flight Commander, 607th Combat Communications Squadron, Camp Humphries, Korea
5. February 2004 – April 2006, Maintenance Flight Commander, 17th Test Squadron, Patrick AFB, FL
6. April 2006 – July 2008, Information Systems Flight Commander and Director of Operations, 45th Space Communications Squadron, Patrick AFB, FL
7. May 2007 – September 2007, Chief of Protocol, U.S. Central Command Forward, Camp As Sayliyah, Qatar
8. July 2008 – July 2010, Chief, Computer Network Operations, Special Operations Command, Pacific, Camp H. M. Smith MCB, HI
9. August 2010 – July 2011, Student, National Intelligence University, Defense Intelligence Agency, Joint Base Anacostia Bolling, Washington, D.C.
10. August 2011 – April 2012, Chief, Enterprise Services Branch, Cyber Operations Directorate, Office of Information Dominance and Chief Information Officer (SAF/CIO A6), Headquarters U.S. Air Force, Pentagon, Washington, D.C.
11. May 2012 – June 2013, Executive Officer to the Chief, Information Dominance and Chief Information Officer (SAF/CIO A6), Headquarters U.S. Air Force, Pentagon, Washington, D.C.
12. June 2013 – July 2015, Commander, 33d Network Warfare Squadron, JBSA-Lackland, TX
13. August 2015 – July 2016, Deputy Commander, 67th Cyberspace Operations Group, JBSA-Lackland, TX
14. August 2016 – June 2017, Student, Eisenhower School, National Defense University, Fort McNair, D.C.
15. July 2017 – May 2018, Cyber Battle Captain, Joint Operations Center, U.S. Cyber Command, Fort Meade, MD
16. May 2018 – May 2019, Division Chief, Current Operations (J33), U.S. Cyber Command, Fort Meade, MD
17. May 2019 – January 2021, Vice Commander, White House Communications Agency, Joint Base Anacostia Bolling, Washington, D.C.
18. January 2021 – Present, Commander, White House Communications Agency, Joint Base Anacostia Bolling, Washington, D.C.

**SUMMARY OF JOINT ASSIGNMENTS:**

1. May 2007 – September 2007, Chief of Protocol, U.S. Central Command Forward, Camp As Sayliyah, Qatar
2. July 2008 – July 2010, Chief, Computer Network Operations, Special Operations Command, Pacific, Camp H. M. Smith MCB, HI
3. July 2017 – May 2018, Battle Captain, Joint Operations Center, U.S. Cyber Command, Fort Meade, MD
4. May 2018 – May 2019, Division Chief, Current Operations (J33), U.S. Cyber Command, Fort Meade, MD
5. May 2019 – January 2021, Vice Commander, White House Communications Agency, Joint Base Anacostia Bolling, Washington, D.C.
6. January 2021 – Present, Commander, White House Communications Agency, Joint Base Anacostia Bolling, Washington, D.C.

**DECORATIONS:**

Defense Superior Service Medal  
 Defense Meritorious Service Medal  
 Meritorious Service Medal (4 OLC)  
 Joint Service Commendation Medal  
 Air Force Commendation Medal (1 OLC)  
 Joint Service Achievement Medal  
 Air Force Achievement Medal (1 OLC)

**OTHER ACHIEVEMENTS**

2000 Communications and Information Officer of the Year, U.S. Air Force Academy, CO  
 2001 Young Alumnae Award, Wesleyan College, Macon, GA  
 2005 Air Force International Test and Evaluation Association Test and Evaluation Team Achievement Award  
 2006 Air Force Space Command Communications and Information General Rawlings Team of the Year  
 2006 45th Space Wing Team Excellence Award of the Quarter, Patrick AFB, FL  
 2006 14th Air Force Company Grade Officer (CGO) of the Quarter  
 2006 14th Air Force CGO of the Year  
 2013 24th Air Force Best Cyberspace Operations Squadron of the Year  
 2013 24th Air Force Communications and Information General Rawlings Team of the Year  
 2017 National Defense University President’s Strategic Vision Research and Writing Award  
 2018 U.S. Cyber Command Team of the Quarter, and Team of the Year  
 2019 U.S. Cyber Command Team of the Quarter

**EFFECTIVE DATES OF PROMOTION:**

Second Lieutenant           8 January 1999  
 First Lieutenant             8 January 2001

(Current as of December 2020)

Captain	8 January 2003
Major	1 August 2008
Lieutenant Colonel	1 November 2012
Colonel	1 February 2019